



FELIX COMPOUNDS INC. LIMITED WARRANTY
CERTIFICATE ON COMPOUNDS: E29355
TTII PRO-MAX 37 TPE

Felix Compounds Inc. uses prime quality materials and colorants in the composition of our TPE to ensure stability and resist UV damage.

Subject to the terms and limitations contained in this warranty certificate, Felix Compounds Inc., the manufacturer of E29355 TTII PRO-MAX 37 TPE, warrants to the person, entity or firm purchasing E29355 TTII PRO-MAX 37 TPE, when used under normal conditions during the applicable warranty period referred to below, that the product will maintain stability and tensile strength.

The period covered by the limited warranty is dependant on the intensity of daily sunlight to which the product is exposed as indicated below:

- Daily sunlight intensity of 0-160/ W m⁻²: A “0” reading indicates indoor applications.
- 8 years warranty against material degradation due to UV exposure and 10 years warranty against clumping.
- Warranted against clumping up to 95 degrees Celsius

Felix Compounds Inc. guarantees that if the product is damaged due to the quality of the TPE granule during the timeframe set by our limited warranty and Felix Compounds Inc. confirms that the product has failed to perform as warranted during the warranty period, we will be responsible for removal and disposal of the defective granule, (installation company may be chosen at our discretion) replacement and installation of new granules.



The limited warranty is void if defect or damage is due to:

- Acts of God or other circumstances outside of the reasonable control of Felix Compounds Inc.
- the damage is caused during or due to improper installation, processing or repairs
- burns, accidents, abuse, negligence or neglect
- use of cleaning chemicals, herbicides, pesticides or any improper cleaning methods
- the pH of rain and air is below 5.0 or above 9.0 on the Sørensen pH scale

Normal wear and tear is not covered by the limited warranty. Normal wear and tear is dependent (without limitations) on local climate and the intensity on which the granules are used.

Should quality issues arise with the granules within the timeframe set by the limited warranty, claims must be submitted in writing along with physical sample of defective granules, installation date, name of the installation company, batch and lot number, as well as a minimum three clear pictures illustrating the problem encountered.

Claims will be handled through **Target Technologies Int. Inc.** Samples and back up information to be sent to:

8535 Eastlake Drive
Burnaby, BC V5A 4T7

If any questions pertaining to the above-mentioned clauses please contact Target Technologies at 1.888.887.7373.